# SPECIAL AFFINITY GROUP PROMOTION

## FREQUENTLY ASKED QUESTIONS

**Q: What is the Special Affinity Group Promotion?**

**A: Carnival's Special Affinity Group promotion offers no initial deposit on select sailings between November 1, 2014 – April 30, 2015. In addition, a free cruise berth will be provided for every 10 full fare berthed guests. As a bonus, a free cruise berth will be provided for every 8 full fare berthed guests on West Coast 2, 3 or 4 day sailings.**

**Q: When will the Special Affinity Group Promotion be available?**

**A: The Group Promotion will take place between March 17, 2014 – April 30, 2014.**

**Q: Will restricted to berth cabins qualify for the 1-10 or 1-8 (for West Coast only) promotion?**

**A: Yes, restricted to berth fares count towards the free berth.**

**Q: Will restricted to berth cabins qualify for the promotional no deposit required?**

**A: No. Restricted to berth cabins will be subject to the standard deposit guidelines.**

**Q: When is the full deposit due?**

**A: On short cruises (2-5 days) full deposit is due 120 days prior to sailing. And for long cruises (6+ days) full deposit is due 150 days prior to sailing. Please see the complete payment schedule below.**

| Standard and Promotional Payment Guidelines | | | |
|---|---|---|---|
| **Timeline** | **Cruises** | **Standard Payment** | **Promotional Payment** |
| 60 days after blocking space | All cruises | 1st deposit of $25pp is due | **1st deposit of $0 is due.** |
| 150 days prior to sailing | 6 day: $250 pp<br>7 day: $250 pp<br>8 day: $300 pp<br>9 day: $300 pp | Full deposit due<br>Including Initial deposit | Full deposit due |
| 120 days prior to sailing | 2 day: $100 pp<br>3 day: $100 pp<br>4 day: $150 pp<br>5 day: $200 pp | Full deposit due<br>Including initial deposit | Full deposit due |
| 75 days prior to sailing | 6/7/8/9 day cruises | Final payment due | Final payment due |
| 60 days prior to sailing | 2/3/4/5 day cruises | Final payment due | Final payment due |

**Q: What is the cancellation policy for this promotion?**
**A: The standard cancellation policy will apply to the Special Affinity Group Promotion.**

**Q: Can I qualify for the offer if I have an existing group booking on one of the selected sailings?**
**A: Yes, you will need to cancel your existing group booking and rebook during the promotional period or contact our Groups Service Department to change the group type.**

**Q: Do the requested cabins need to be berthed between March 17, 2014 – April 30, 2014 to qualify for the 1-10 or 1-8 (for West Coast only) promotion?**
**A: No. The requested cabins can be berthed at a later time.**

**Q: If I add requests to my existing group bookings after April 30, 2014, will they be protected under this promotion?**
**A: No new requests can be added after the promotion closes. We will allow restricted to berth cabins to be added to the group as the sailing allows.**

**Q: Do international agencies qualify for this Special Affinity Group Promotion?**
**A: Yes. All agencies qualify for the promotion with the exception of agencies in Ireland and the United Kingdom.**

**Q: Will my Statement of Group Request reflect the Tour Conductor policy for bookings made during the Special Affinity Group Promotion?**
**A: No, due to system limitations, we are unable to reflect the 1 for 10 or 1 for 8 (for West Coast only) Tour Conductor policy for restricted to berth cabins for this promotion. The Statement of Group Request will reflect restricted to berth bookings at 1 for 16, we will manually adjust your Tour Conductor credit to 1 for 10 or 1 for 8 (for West Coast only) at 14 days prior to sailing.**

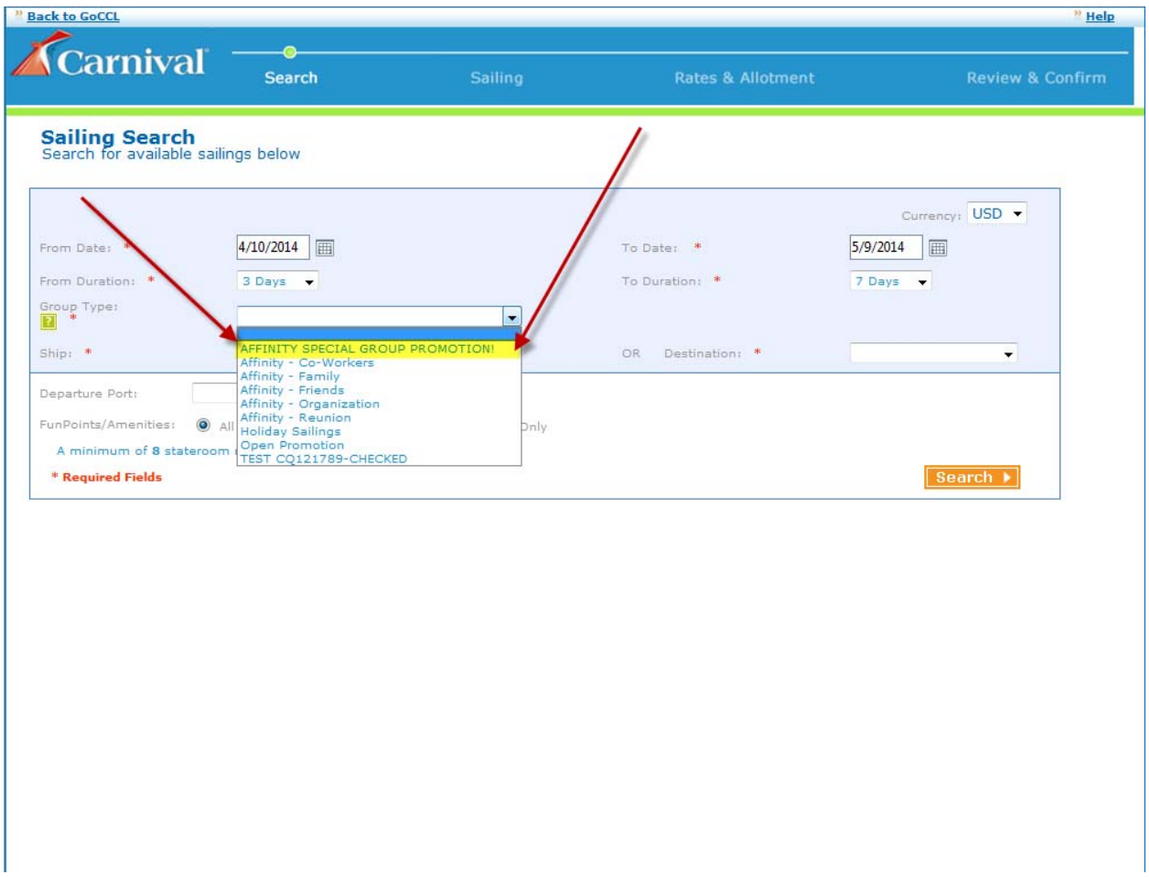
**Q: If for some reason the group rate drops after the Special Affinity Group Promotion expires, and the sailing is outside of the final payment window, will you lower the rates on the group promo booking?**
**A: Yes, please call our Group Department at 1-800-327-5782, so that we can adjust your rate. Your 1 for 10 or 1 for 8 (for West Coast only) TC will be protected.**

**Q: What if I have a FIT booking under Early Saver will you allow me to cancel and rebook that guest into the group without penalties?**
**A: No, this is not an option.**

**Q: Can I add new requests to a group that was booked prior to the start of the Special Affinity Group Promotion?**
**A: Yes, you can increase the group request by calling in to Guest Solutions.**

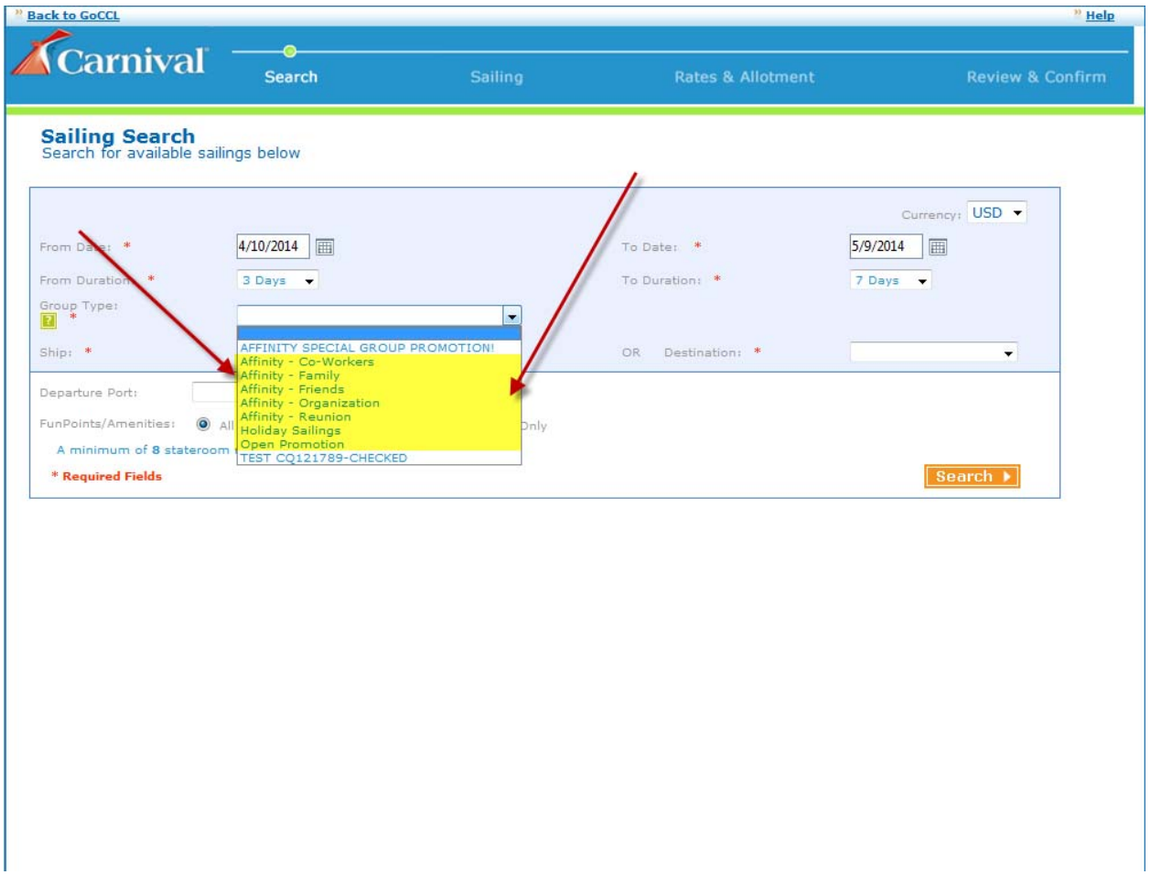
**Q: When booking a cruise in GoCCL.com, in the Sailing Search page, what policy type do you select to ensure that you are booking the "No initial deposit" offer?**

**A: It is very important to select, "AFFINITY SPECIAL GROUP PROMOTION!" policy type. Please see screenshot below.**



**Q: What policy types will be available to book outside of the Special Affinity Group Promotion for sailings prior November 1, 2014 or beyond May 1, 2015 how can I do this?**

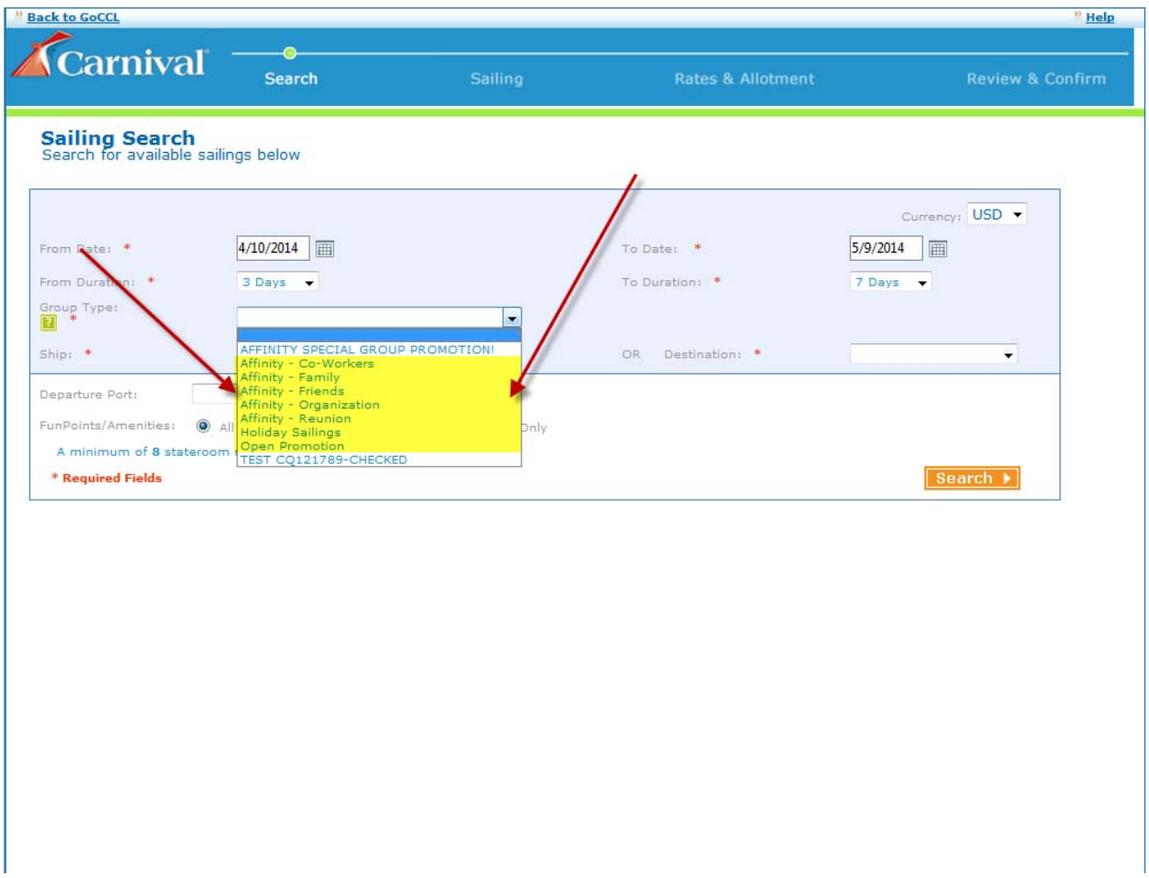
**A: The "Affinity Co-workers", "Affinity Family", "Affinity Friends", "Affinity Organization", "Affinity Reunion" and "Open Promotion" policy types will be available to create new group bookings, please see below.**



**Q: Which policy types will be available on Blackout Sailings?**

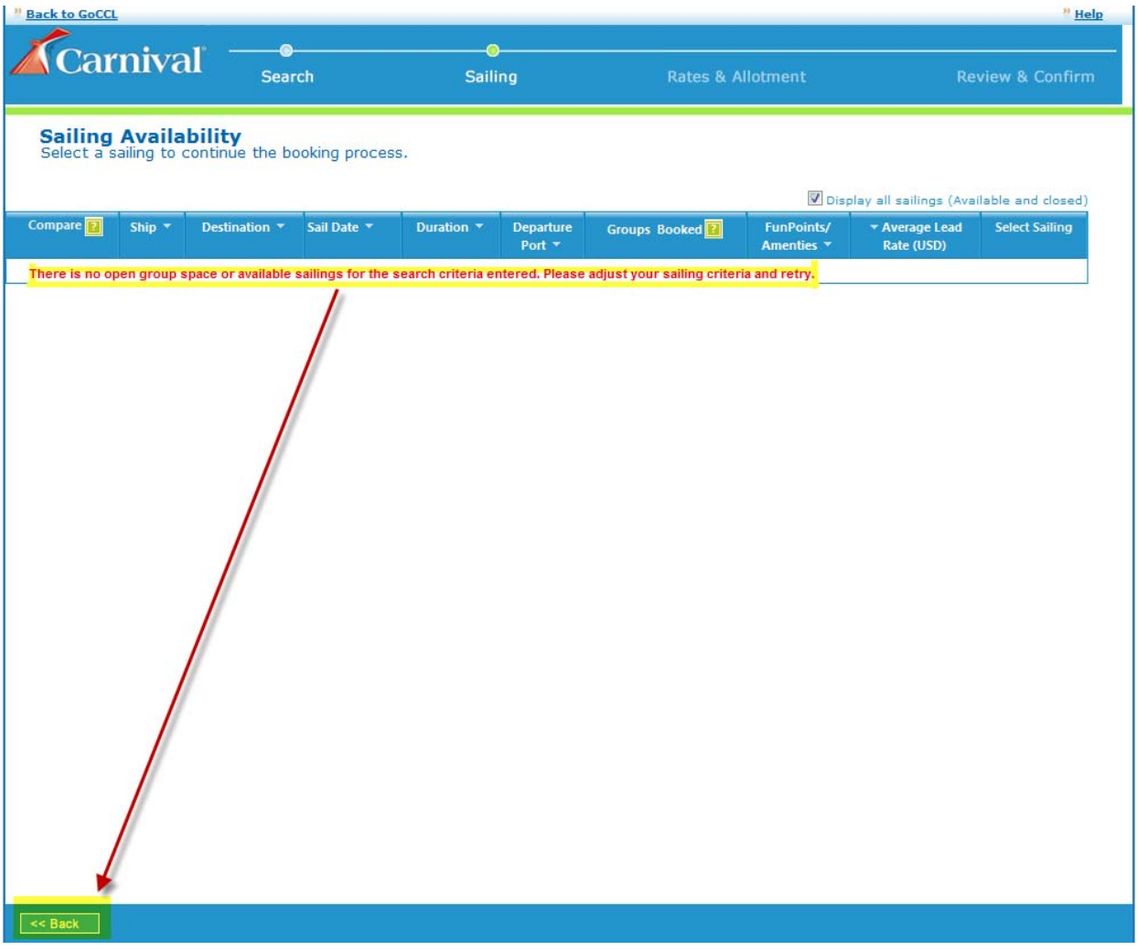
**A: When selecting a Christmas or New Year's Sailings, you must select the "Holiday Sailings" from the drop down menu.**

**A: When selecting a sailing from the Blackout List, you must select either the"Affinity Co-workers", "Affinity Family", "Affinity Friends", "Affinity Organization", "Affinity Reunion" and "Open Promotion" policy types from the drop down menu.**



**Q: What happens if you select a sailing with*AFFINITY SPECIAL GROUP PROMOTION!* and the system displays the error message below?**

**A: Select the "Back" link and re-select : "Affinity Co-workers", "Affinity Family", "Affinity Friends", "Affinity Organization", "Affinity Reunion" and "Open Promotion" policy types from the drop down menu.**



**Q: Will there be sailings that do not qualify for the Special Affinity Group Promotion?**

**A: Yes, below is the initial list of blackout sailings. Please note that the list is subject to change at any time without prior notice. ALL Christmas and New Year sailings are considered blackouts.**

| Special Affinity Group Promotion Blackout | | | |
|---|---|---|---|
| Ship | Dura | Port | Sail date |
| Carnival Breeze | 8 | MIA | 12/20/2014 |
| Carnival Breeze | 6 | MIA | 12/28/2014 |
| Carnival Conquest | 7 | MIA | 12/21/2014 |
| Carnival Conquest | 7 | MIA | 12/28/2014 |
| Carnival Dream | 7 | MSY | 11/2/2014 |
| Carnival Dream | 7 | MSY | 11/9/2014 |
| Carnival Dream | 7 | MSY | 11/16/2014 |
| Carnival Dream | 7 | MSY | 11/23/2014 |
| Carnival Dream | 7 | MSY | 11/30/2014 |
| Carnival Dream | 7 | MSY | 12/7/2014 |
| Carnival Dream | 7 | MSY | 12/14/2014 |
| Carnival Dream | 7 | MSY | 12/21/2014 |
| Carnival Dream | 7 | MSY | 12/28/2014 |
| Carnival Dream | 7 | MSY | 1/4/2015 |
| Carnival Dream | 7 | MSY | 1/11/2015 |
| Carnival Dream | 7 | MSY | 1/18/2015 |
| Carnival Dream | 7 | MSY | 1/25/2015 |
| Carnival Dream | 7 | MSY | 2/1/2015 |
| Carnival Dream | 7 | MSY | 2/8/2015 |
| Carnival Dream | 7 | MSY | 2/15/2015 |
| Carnival Dream | 7 | MSY | 12/21/2014 |
| Carnival Dream | 7 | MSY | 12/28/2014 |
| Carnival Ecstasy | 4 | MIA | 11/17/2014 |
| Carnival Ecstasy | 4 | MIA | 12/22/2014 |
| Carnival Ecstasy | 3 | MIA | 12/26/2014 |
| Carnival Ecstasy | 4 | MIA | 12/29/2014 |
| Carnival Elation | 4 | MSY | 2/12/2015 |
| Carnival Elation | 5 | MSY | 11/29/2014 |
| Carnival Elation | 5 | MSY | 2/16/2015 |
| Carnival Elation | 5 | MSY | 12/22/2014 |
| Carnival Elation | 5 | MSY | 12/27/2014 |
| Carnival Fantasy | 5 | CHS | 12/22/2014 |
| Carnival Fantasy | 7 | CHS | 12/27/2014 |
| Carnival Fascination | 4 | JAX | 12/20/2014 |
| Carnival Fascination | 5 | JAX | 12/24/2014 |
| Carnival Fascination | 5 | JAX | 12/29/2014 |
| Carnival Freedom | 6 | FLL | 12/21/2014 |
| Carnival Freedom | 8 | FLL | 12/27/2014 |
| Carnival Glory | 7 | MIA | 12/20/2014 |

| | | | |
|---|---|---|---|
| Carnival Glory | 7 | MIA | 12/27/2014 |
| Carnival Imagination | 4 | LAX | 12/23/2014 |
| Carnival Imagination | 3 | LAX | 12/27/2014 |
| Carnival Imagination | 4 | LAX | 12/30/2014 |
| Carnival Inspiration | 4 | LAX | 11/17/2014 |
| Carnival Inspiration | 4 | LAX | 12/22/2014 |
| Carnival Inspiration | 3 | LAX | 12/26/2014 |
| Carnival Inspiration | 4 | LAX | 12/29/2014 |
| Carnival Liberty | 8 | MCO | 11/28/2014 |
| Carnival Liberty | 7 | MCO | 12/20/2014 |
| Carnival Liberty | 7 | MCO | 12/27/2014 |
| Carnival Magic | 7 | GAL | 12/21/2014 |
| Carnival Magic | 7 | GAL | 12/28/2014 |
| Carnival Miracle | 6 | LAX | 11/2/2014 |
| Carnival Miracle | 6 | LAX | 1/4/2015 |
| Carnival Miracle | 6 | LAX | 2/1/2015 |
| Carnival Miracle | 15 | LAX | 12/6/2014 |
| Carnival Miracle | 15 | LAX | 1/17/2015 |
| Carnival Miracle | 7 | LAX | 11/15/2014 |
| Carnival Miracle | 7 | LAX | 12/21/2014 |
| Carnival Miracle | 7 | LAX | 12/28/2014 |
| Carnival Paradise | 5 | TPA | 12/22/2014 |
| Carnival Paradise | 5 | TPA | 12/27/2014 |
| Carnival Pride | 14 | TPA | 3/15/2015 |
| Carnival Pride | 7 | TPA | 12/21/2014 |
| Carnival Pride | 7 | TPA | 12/28/2014 |
| Carnival Sensation | 5 | MCO | 12/21/2014 |
| Carnival Sensation | 4 | MCO | 12/26/2014 |
| Carnival Sensation | 5 | MCO | 12/30/2014 |
| Carnival Splendor | 8 | SJU | 11/1/2014 |
| Carnival Splendor | 7 | MIA | 12/21/2014 |
| Carnival Splendor | 7 | MIA | 12/28/2014 |
| Carnival Sunshine | 5 | MCO | 2/15/2015 |
| Carnival Sunshine | 7 | MCO | 11/29/2014 |
| Carnival Sunshine | 7 | MCO | 1/24/2015 |
| Carnival Sunshine | 8 | MCO | 2/7/2015 |
| Carnival Sunshine | 7 | MCO | 12/27/2014 |
| Carnival Triumph | 4 | GAL | 11/27/2014 |
| Carnival Triumph | 4 | GAL | 12/20/2014 |
| Carnival Triumph | 5 | GAL | 12/24/2014 |
| Carnival Triumph | 5 | GAL | 12/29/2014 |
| Carnival Valor | 7 | SJU | 11/23/2014 |
| Carnival Valor | 7 | SJU | 12/7/2014 |

| | | | |
|---|---|---|---|
| Carnival Valor | 7 | SJU | 1/4/2015 |
| Carnival Valor | 7 | SJU | 12/21/2014 |
| Carnival Valor | 7 | SJU | 12/28/2014 |
| Carnival Victory | 5 | MIA | 11/29/2014 |
| Carnival Victory | 5 | MIA | 12/22/2014 |
| Carnival Victory | 5 | MIA | 12/27/2014 |